

Instruction on return on goods

Rosenberger HFT, represented by the Executive Board Members Dipl.-Kfm. Hans Rosenberger, Dipl.-Ing. Bernhard Rosenberger and Dipl.-Ing. Peter Rosenberger, Hauptstr. 1, D-83413 Fridolfing, phone: 08684/18-0, fax: 08684/18-499, e-mail / info@rosenberger.de, Website: www.rosenberger.com

Return Privilege

You may return the goods received without cause within two weeks by reconsignment. The delay starts at the earliest on receipt of the goods and the present instruction. Only in the case of goods which cannot be shipped by parcel (such as for example in the case of bulky articles) you may declare return of the goods also by text form request (for example by letter, fax or e-mail) to take the goods back. In order to comply with the delay it is sufficient to send the goods or the request to take the goods back in time. In any case reconsignment or the request to take the goods back is made at our risk and cost. The reconsignment or the request to take the goods back shall be addressed to:

Rosenberger MagCode Vertriebsbüro

In den Seewiesen 26, Bau 18 / OG 1
D-89520 Heidenheim

Consequences of the Return

In case of a valid return, the mutually received contributions have to be returned and usage eventually made (e.g. advantages of use) have to be restituted. In case of deterioration of the goods, compensation can be requested. This is not applicable, if deterioration of the goods is exclusively due to its examination - such as it would have been possible for you for example in a store. The obligation for compensation can be avoided if one does not start to use the goods like a proprietor and refrains from everything impairing their value.

Complaints

Complaints can be addressed to us under the above address given for the return of goods.

Warranty and Guarantee Terms and Conditions

Warranty of fitness is based upon statutory provisions.